

# TERMS & CONDITIONS

## Pull a Secret! Lucky Draw Campaign

- By participating in the “Pull a Secret! Lucky Draw Campaign” (the “Campaign”), participants agree to be bound by these Terms & Conditions.
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- The Campaign is open to all individuals aged 18 and above.
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- Employees of the shop, including their immediate family members, are not eligible to participate.
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- A minimum purchase of RM100 in a single receipt is required to obtain 1 lucky draw entry.
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- Original receipts only are accepted. Each receipt may be used once only.
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- Participants may submit up to 10 units per submission.
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- Participants may submit unlimited units and unlimited entries throughout the Campaign.
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- The shop reserves the right to verify the authenticity of all receipts and entries submitted.
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- The shop may reject or disqualify submissions that are incomplete, fraudulent, duplicated, or do not meet Campaign requirements.
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- Winners will be selected at random and announced via the shop’s official communication channels (social media, website, or in-store notice board).
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- Winners must claim their prize within 14 days from the announcement date. Unclaimed prizes may be forfeited or reassigned.
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- Prizes are non-transferable, non-exchangeable, and cannot be redeemed for cash.
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- The shop reserves the right to replace any prize with an item of equal or higher value without prior notice.
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- By participating, participants agree to allow the shop to use their name, image, or submitted content for promotional and publicity purposes.
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- The shop reserves the right to amend, modify, or terminate the Campaign or these Terms & Conditions at any time without prior notice.
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- By participating, participants acknowledge and agree to the shop’s Privacy Policy and PDPA practices.